

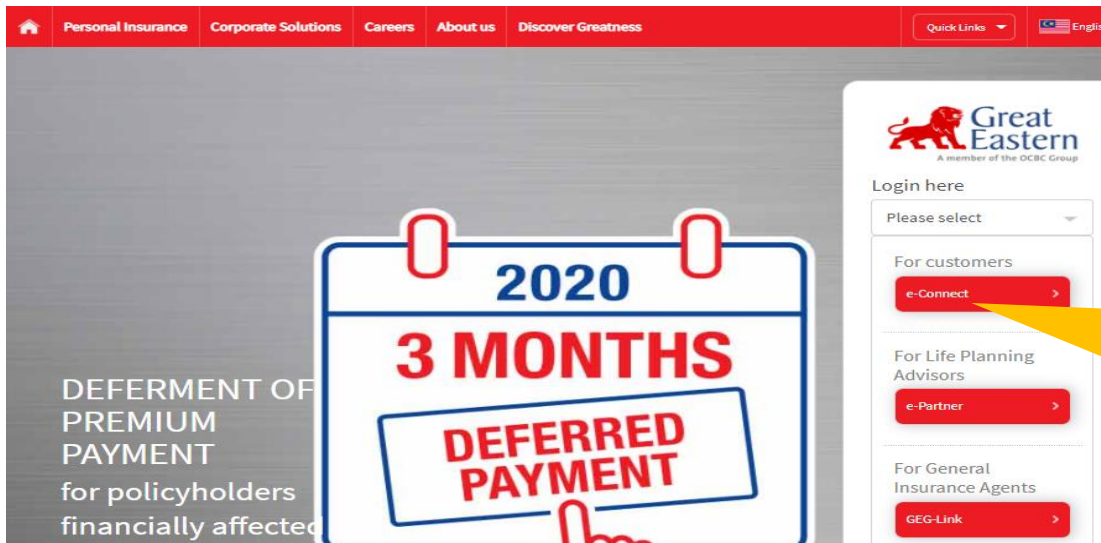
Great Eastern ePolicy Contract



e-Connect Policyholder Login Process

eConnect – Policyholder Login Process (1/6)

- Policy Holder will be directed to eConnect Login page via the Login links in SMS & email
- eConnect Login links also available in GE corporate website



Visit:
www.greasternlife.com/my
- Select **e-Connect** under **Login here**

OR

Visit our direct link : econnect-my.greasternlife.com



eConnect – Policyholder Login Process (2/6)

WELCOME TO e-CONNECT!

A dedicated portal for you to:

- View your entire insurance portfolio with Great Eastern
- Perform selected transactions online
- Check status of your claim

Log in to e-Connect

! Effective 8 August 2020, we have discontinued Identity Login. Please use Great ID to access your e-Connect. For more details, please refer to [e-Connect Registration Guide](#).

Log in with Great ID

Do not have a Great ID?
[Register now](#)

Click 'Register now'

Need help? Calling in Malaysia 1300-1300 88 Calling from overseas +603 4259 8888

Email Us Visit Us **Make a claim** **Find a Life Planning Advisor**

eConnect – Policyholder Login Process (3/6)

Great ID

STEP 1 OF 4
CUSTOMER VERIFICATION

Before we create your Great ID,

Do you have any Great Eastern policies or certificates?

Yes

No

Not sure

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

NEXT

Select the radio button accordingly. If you have policy then select **Yes** and click **Next**

Great ID

STEP 1 OF 4
CUSTOMER VERIFICATION

Verify yourself as a Great Eastern Customer

Select your preferred method of verification below.

Personal ID | **Policy/Certificate number**

ID TYPE
Malaysia ID ▾

ID NUMBER
640204-██████

DATE OF BIRTH (DD/MM/YYYY)
04 / 02 / 1964

GENDER
Female ▾

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

NEXT

Enter **NRIC**, **Date of Birth**, **Gender** and click **Next**

eConnect – Policyholder Login Process (4/6)

Great ID

STEP 2 OF 4
CUSTOMER VERIFICATION

Verify yourself as a Great Eastern Customer
to continue to GREAT ID and enjoy access to more Great Eastern services

A six-digit OTP has been sent to the mobile number associated with your policy/certificate details: **+60*****2290**

Did not receive your OTP? [Send again.](#)

No longer using that number? [Update your records.](#)

Having trouble? [Contact us.](#)

NEXT

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

Input 6 digit OTP which send to Policy Holder mobile number and click **Next**

Great ID

STEP 3 OF 4
GREAT ID AND PASSWORD

You've verified yourself as a policyholder/certificate owner.
Create your Great ID with your email address

PREFERRED NAME
ALEX

Name include only letters [A-Z],space.

EMAIL (THIS WILL BE YOUR Great ID)
ALEX@GMAIL.COM

PASSWORD

By continuing, I agree to the [Terms of Use/Takaful Terms of Use and Privacy Policy/Takaful Privacy Policy](#)

NEXT

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

Input Preferred Name, Email and Password. Then click **Next**

eConnect – Policyholder Login Process (5/6)

Great ID

STEP 4 OF 4
GREAT ID AND PASSWORD

Authenticate your Great ID and enjoy access to more Great Eastern services

Complete your application by entering the OTP sent to the email you provided as your Great ID: **alex@test.com**

Please also check the spam or junk folder if you did not see the email on your inbox.

The code will expire in 15 minutes.

1234 -


567890

Did not receive your OTP? [Send again.](#)

Incorrect email? [Re-enter your details.](#)

NEXT

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.



Enter OTP which sent to the email and click **Next**

Great ID

SUCCESS!
GREAT ID CREATED AND VERIFIED


Welcome, ALEX.

Congratulations on successfully creating your Great ID. Your mobile number will be used to generate a One-Time Password (OTP) to authenticate your future logins.

Proceed by clicking on the login below to access to the application directly.

LOGIN

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.



Welcome page appear on the successful sign up and click **Login**

eConnect – Policyholder Login Process (6/6)

Great Eastern e-CONNECT Account Agreement

Terms and Conditions

Understanding your rights, obligations and responsibilities

In the following paragraphs, "you" refers to all persons who are named under the account and Great Eastern Life Assurance (Malaysia) Berhad, Great Eastern General Insurance (Malaysia) Berhad and/or their holding company and/or their subsidiaries and/or the subsidiaries of their holding company shall be collectively referred to as "Great Eastern Group".

In using the Internet to gain access to your account, you will be exposed to the following risks:

1. If you do not have sufficient technical knowledge or you do not take safety precautions, unauthorised people may gain access to your computer or internet-linked devices.
2. Unauthorised people may without your knowledge gain access to your computer and monitor your regular access to your account and your transactions with your account.
3. There may be computer viruses or other malicious software which may interfere with your access to your account.
4. If you access your account through a public computer, this may expose your account to viruses and malicious software.

You are liable for all instructions and transactions carried out through the use of your User-ID and password to access your account whether or not authorised by you. In particular, if you:

- i. fail to comply with the following Terms and Conditions;
- ii. disregard the security measures which you must take; or
- iii. fail to take precautions when using the internet to access your account.

Great Eastern Group will not be liable to you.

All charges, if any, in accessing your account will have to be borne by you.

Great Eastern e-CONNECT Account Agreement

Terms and Conditions

The following terms and conditions ("Terms and Conditions") will govern the use of the web-account granted by Great Eastern Group to you. By using this e-CONNECT Portal (hereinafter referred as "e-CONNECT"), you have agreed to be bound by these Terms and Conditions.

1. Once you have been given an account, you will be able to access your account with your user identification number ("ID No.") and chosen password.
2. The access of your account must only be through the use of your ID No. and password. You must not reveal your password to anyone and you must take all precautions to ensure that your password is not disclosed to anyone. If you know or have reason to suspect that your password has been compromised or used by another person without your consent, you must change your password and inform Great Eastern Group immediately.
3. You must not reveal the one-time password (the "Security Code") delivered via Short Message Service ("SMS") to your mobile phone or otherwise generated by any other means as Great Eastern Group may designate from any time in Great Eastern Group's discretion to any other person. You shall immediately report to Great Eastern Group any loss or disclosure of your Security Code to any other person. You shall immediately report to Great Eastern Group any loss or disclosure of your Security Code to any other person. You shall immediately report to Great Eastern Group any loss or disclosure of your Security Code to any other person.

'Accept' eConnect Terms & Conditions

I Disagree

I Agree

e-Connect ePolicy Contract

e-Connect – ePolicy Contract

View & Acknowledgement

Upon successful login, eConnect will automatically direct user to Policy Acknowledgement page



Great Eastern Policy Acknowledgement

Important Notes

1. Kindly note that ePolicy Contract is only available for the new policy purchased with the ePolicy Contract option from 01 Jun 2018 onward.
2. You may click the Action icon to download the complete ePolicy Contract for reading & safe keeping purpose.

Tick here to acknowledge

No.	Policy Number, Plan Name	Inforce Date	Actions	Acknowledge
1	2028048262 SMARTPROTECT ESSENTIAL INSURANCE 2	2018-10-25		<input checked="" type="checkbox"/>

Click here to view / download ePolicy

I acknowledge receipt of the policy document.

Continue >

Back to top

e-Connect – ePolicy Contract

View & Acknowledgement

ePolicy Display

Sample of ePolicy
at eConnect

<p>GREAT EASTERN LIFE ASSURANCE (MALAYSIA) BERHAD (93745-A) (A member of the OCBC Group) Head Office : Menara Great Eastern 303 Jalan Ampang 50450 Kuala Lumpur Customer Service Careline 1300 - 1300 88 Fax +603 4259 8000 E-mail wecare-my@greasternlife.com Website greasternlife.com</p>	 <p>Great Eastern A member of the OCBC Group</p>
<p>POLICY NO : 202804826-2</p>	<p>25/10/2018</p>
<p>MRS INVEST NEO 1 PR NO 20 JALAN OSTRICH TAMAN RAFFLESIA 50450 KUALA LUMPUR</p>	<p>MELALUI POS BERDAFTAR</p>
<p style="text-align: center;"><u>NOMBOR POLISI ANDA: 202804826-2</u></p>	
<p>Tuan/Puan</p>	
<p>Selamat datang ke keluarga pemegang polisi Great Eastern dan terima kasih kerana membeli polisi dari kami.</p>	
<p>Disini kami menyertakan polisi asurans bersama-sama dengan salinan borang cadangan yang telah anda lengkapkan untuk simpanan anda. Sila semak dokumen-dokumen ini dengan teliti. Sekiranya terdapat jawapan yang salah atau tidak tepat, sila hubungi kami secepat mungkin.</p>	
<p>Kami berbangga dapat menguruskan keperluan simpanan dan pelaburan jangka panjang anda.</p>	
<p>Anda akan menerima penyata Nilai Pelaburan Keseluruhan anda secara berasingan. Penyata semasa pelaburan anda akan dihantar kepada anda sekali setahun.</p>	
<p>Jika anda memerlukan bantuan dan penerangan lanjut, sila hubungi ejen anda pada bila-bila masa atau menelefon Customer Service Careline di talian 1-300-1-300-88.</p>	
<p>Kami menjanjikan perkhidmatan yang terbaik pada setiap masa.</p>	
<p>Terima Kasih.</p>	
<p>Yang benar,</p>	
	<p>AGENSI/PENASIHAT KEWANGAN : 009152-9 XFY0Y OFNKFI (02) 009152-9 XFY0Y OFNKFI (02)</p>
<p>JEFFREY YEM Ketua Pegawai Operasi</p>	
<p>Lampiran: Polisi & Salinan borang cadangan Insurans</p>	

e-Connect – ePolicy Contract

Confirmation of eAcknowledgement

Confirmation page to inform user that he/she has acknowledged the ePolicy

The screenshot displays the Great Eastern e-Connect user interface. At the top, a red navigation bar contains links for Personal Insurance, Corporate Solutions, Careers, and About Us, along with a Quick Links dropdown, My Account, and English language selection. Below this, the Great Eastern logo is visible on the left, and a user menu on the right includes My Portfolio, My Document, My Service Request, My Claim, Shop @ Great Eastern, Notifications (with a red badge), and Logout. The main content area features the heading "Policy Contract Acknowledgement" and a confirmation message: "Your new policy contract acknowledgement is received." Below the message is the reference number "Reference no. : UIP-MYEPOL180806000006" and a "Go To Dashboard" button. On the right side of the message, there is a circular icon containing a document with a checkmark, indicating successful completion.

Customer will not be able to view other policy information in eConnect's until acknowledgement process completed

Policy Contract Acknowledgement

Your new policy contract acknowledgement is received.

Reference no. : UIP-MYEPOL180806000006

[Go To Dashboard](#)

e-Connect – ePolicy Contract

View of ePolicy Contract after acknowledgement

To view Policy contract: My Document > Policy Contract & Endorsement > ePolicy Contract

The screenshot displays the Great Eastern e-Connect website interface. At the top, a red navigation bar contains links for Personal Insurance, Corporate Solutions, Careers, and About Us, along with utility links for Quick Links, My Account, and English. Below this, the Great Eastern logo is visible on the left. The main navigation area includes 'My Portfolio', 'My Document', and 'My Coverage'. A yellow callout box with an arrow points to the 'My Document' dropdown menu, which is open and shows a list of options: Important Notification, Letter, **Policy Contract & Endorsement**, Tax Invoice, and Statement. Another yellow callout box with an arrow points to the 'Policy Contract & Endorsement' option. The main content area features a 'Your Coverage Overview' section with icons for LIFE, LIBERTY, RETIREMENT, WEALTH, and PERSONAL ACCIDENT. Below this, there are progress bars for 'Death coverage' (You are covered), 'Total & Permanent Disability coverage', and 'Legacy Planning'. A 'Get a review' section provides contact information for a Great Eastern Life Planning Advisor. At the bottom, a 'View Policy Details' button is visible.

e-Connect – ePolicy Contract

View of ePolicy Contract after acknowledgement

To view Policy contract: My Document > Policy Contract & Endorsement > ePolicy Contract



My Portfolio | My Document | My Service Request | My Claim | Shop @ Great Eastern | Notifications | Logout

My Policy Contract & Endorsement

Document Type *
ePolicy Contract

Policy No. *
SAVER 4.5

Search icon | Clear

Select ePolicy Contract

Select Policy Number

Click the icon to view / download the ePolicy contract

Period	Document Name	Policy Number, Plan Name, Life Assured Name	Actions
2018	ePolicy Contract	GREAT SAVER 4.5	

We have made available copies of the following statements on this portal for the stated period as we like to provide you with the latest information regarding the policy movements over the years.

e-Connect – ePolicy Contract

Transaction Summary

Upon logout, summary of transaction performed during the session will be displayed



You have successfully logged out.

Your login duration: 05 minutes 26 seconds

Login	08 Jun 2021 12:02 PM
Logout	08 Jun 2021 12:08 PM

Transactions Performed in This Session

Transaction Description	Policy No.	Transaction Time	Transaction Reference No.
Update Marketing Consent		08 Jun 2021 12:05 PM	UIP-MYMP210608000798

[Back to Login](#)

End