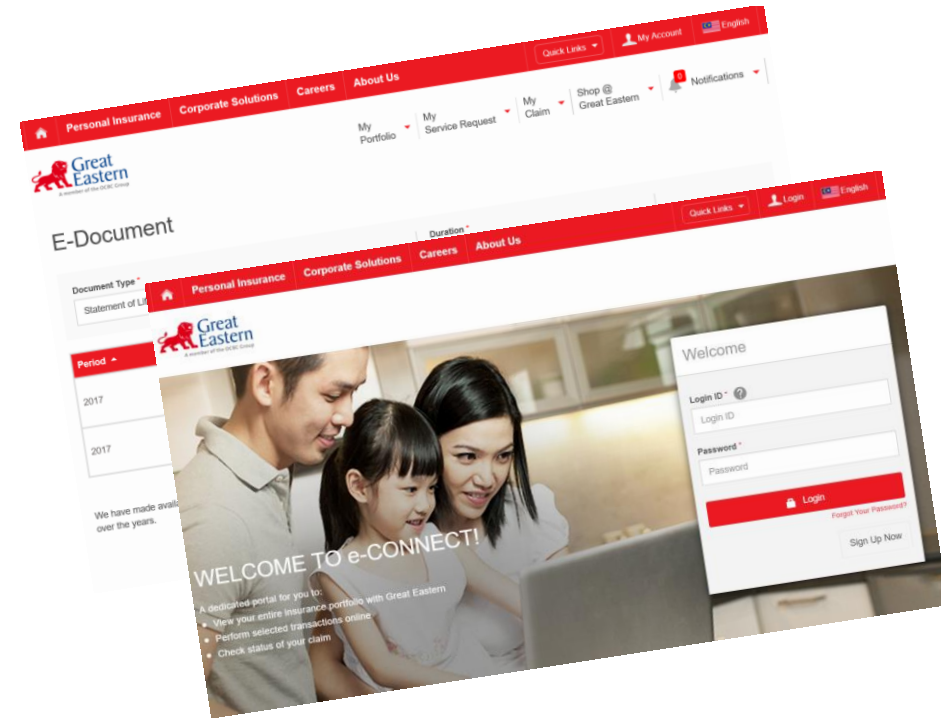


# e-Statement Guide in e-Connect

## Quick Guide



# e-Connect – Login with Great ID

e-Connect Login screen

Visit us at [www.greatasteernlife.com/my](http://www.greatasteernlife.com/my) or our direct link : [econnect-my.greatasteernlife.com](http://econnect-my.greatasteernlife.com)



**Log in to e-Connect**

Effective 8 August 2020, we have discontinued Identity Login. Please use Great ID to access e-Connect. To migrate your old e-Connect ID, click [HERE](#)

**Log in with Great ID**

Do not have a Great ID?  
[Register now](#)

**1**  
Click on 'Log in with Great ID'

**WELCOME TO e-CONNECT!**

A dedicated portal for you to:

- View your entire insurance portfolio with Great Eastern
- Perform selected transactions online
- Check status of your claim

**Need help?** Calling in Malaysia **1300-1300 88** Calling from overseas **+603 4259 8888**

[Email Us](#) [Visit Us](#) [Make a claim](#) [Find a Life Planning Advisor](#)

# e-Connect – Login with Great ID

e-Connect Login screen

**Great ID**

LOG IN

**Log in** with your Great ID

Great ID

Don't have a Great ID? [Get one now.](#)

PASSWORD

[Forgot your password?](#)

**Click SUBMIT**

**SUBMIT**

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.

Having trouble? [Contact us.](#)

2

Enter your Great ID (E-mail used to register Great ID) and password

3

# e-Connect – Login with Great ID

## OTP Request

### Great ID

VERIFICATION THROUGH MOBILE NUMBER

#### One-Time Password (OTP)


Please enter the six-digit pin sent to your mobile number: +60\*\*\*\*\*488

Did not receive your pin? [Send again.](#)

[NEXT](#)

Having trouble? [Contact us.](#)

Great ID. The one singular account that gives you the freedom to access all the applications and services for Great Eastern and Great Eastern Takaful.



4

Enter six-digit OTP code sent to your mobile number.

Click **'NEXT'**

# e-Connect – Login with Great ID

## Terms of usage

**Personal Insurance** **Corporate Solutions** **Careers** **About Us** **Quick Links** **Login** **English**

**Great Eastern**  
A member of the GEC Group

### Great Eastern e-CONNECT Account Agreement

**Terms and Conditions**

Understanding your rights, obligations and responsibilities

In the following paragraphs, "you" refers to all persons who are named under the account and Great Eastern Life Assurance (Malaysia) Berhad, Great Eastern General Insurance (Malaysia) Berhad and/or their holding company and/or their subsidiaries and/or the subsidiaries of their holding company shall be collectively referred to as "Great Eastern Group".

In using the Internet to gain access to your account, you will be exposed to the following risks:

1. If you do not have sufficient technical knowledge or you do not take safety precautions, unauthorised people may gain access to your computer or internet-linked devices.
2. Unauthorised people may without your knowledge gain access to your computer and monitor your regular access to your account and your transactions with your account.
3. There may be computer viruses or other malicious software which may interfere with your access to your account.
4. If you access your account through a public computer, this may expose your account to viruses and malicious software.

You are liable for all instructions and transactions carried out through the use of your User-ID and password to access your account whether or not authorised by you. In particular, if you:

- i. fail to comply with the following **Terms and Conditions**;
- ii. disregard the security measures which you must take; or
- iii. fail to take precautions when using the internet to access your account.

Great Eastern Group will not be liable to you.

All charges, if any, in accessing your account will have to be borne by you.

[Great Eastern e-CONNECT Account Agreement](#)

**Terms and Conditions**

The following terms and conditions ("Terms and Conditions") will govern the use of the web-account granted by Great Eastern Group to you. By using this e-CONNECT Portal (hereinafter referred to as "e-CONNECT"), you have agreed to be bound by these Terms and Conditions.

1. Once you have been given an account, you will be able to access your account with your user identification number ("ID No.") and chosen password.
2. The access of your account must only be through the use of your ID No. and password. You must not reveal your password to anyone and you must take all precautions to ensure that your password is not disclosed to anyone. If you know or have reason to suspect that your password has been compromised or if another person without your consent, you must change your password and inform Great Eastern Group immediately.
3. You must not reveal the one-time password (the "Security Code") delivered via Short Message Service ("SMS") to your mobile phone or otherwise generated by or delivered by any other means as Great Eastern Group may designate from any time in Great Eastern Group's discretion to any other party and shall take all steps as may be necessary to prevent the disclosure of your Security Code to any other person. You shall immediately notify Great Eastern Group if (a) you have any reason to believe that the confidentiality of your Security Code has been compromised or (b) your Security Code has been used in an unauthorised manner and/or (c) there has been any loss, theft, replacement or change of number of your mobile phone used to generate the Security Code. You shall be solely responsible and liable for any losses or damages arising from or in connection with your failure to comply with this Clause 3.

Back to top

5

Read & Accept 'Terms and Conditions & Agreement'

Click 'I Agree'

# e-Connect

## Dashboard

6

Select 'My Document'

Home | Personal Insurance | Corporate Solutions | Careers | About Us | Quick Links | My Account | English



My Portfolio | **My Document** | My Service Request | My Claim | Shop @ Great Eastern | Notifications | Logout

Hi [User Name] Last Login: [Last Login]

### Your coverage analysis on Life Protection

Your Benefits Coverage

- Death coverage
- Total & Permanent Disability coverage
- Legacy Planning

**Death coverage**  
You are covered.

**Get a review**  
To ensure all your protection gaps are addressed, please contact your friendly Great Eastern Life Planning Advisor today for a review.

You may call our Customer Service Careline at 1300-1300 88 for further information.

[View Policy Details](#)

The information presented herein covers the key benefits of your current in-force policies. For more details, please refer to your policy contract or contact [Customer Service](#).

# e-Connect

## My Document

This screenshot shows the 'My Document' dropdown menu in the Great Eastern e-Connect interface. The menu is open, displaying several options: 'Important Notification', 'Letter', 'Policy Contract & Endorsement', 'Tax Invoice', and 'Statement'. The 'Statement' option is highlighted with a red rectangular box. A yellow callout box with the text 'Select 'Statement'' has an arrow pointing to the 'Statement' option. The background of the page shows the user's profile information, including the name 'HRL GVXX', the last login time '20 Feb 2020 04:05 PM', and a 'Death coverage' status indicator.

or

This screenshot shows the 'My Important Notification' dropdown menu in the Great Eastern e-Connect interface. The menu is open, displaying several options: 'Important Notification', 'Letter', 'Policy Contract & Endorsement', 'Statement', and 'Tax Invoice'. The 'Statement' option is highlighted with a red rectangular box. A yellow callout box with the text 'Select 'Statement'' has an arrow pointing to the 'Statement' option. The background of the page shows the user's profile information, including the name 'HRL GVXX', the last login time '20 Feb 2020 04:05 PM', and a 'Death coverage' status indicator.

# e-Connect

## My Document

8



My Portfolio ▾

My Document ▾

My Service Request ▾

My Claim ▾

Shop @ Great Eastern ▾

1 Notifications ▾

Logout

My Statement ▾

Select 'Document Type'

Select 'Duration'

Click Search

Document Type \*

Premium Paid Statement ▾

Please select

Cash Bonus Statement

Investment Linked Plan Annual Statement

Investment Linked Plan Opening Statement

Premium Paid Statement

Premium Paid Statement (Group)

Reversionary Bonus Statement

Duration \*

Please select ▾



Clear

Back to top

Ne

8888

Email Us

Visit Us

Make a claim

Find a Life Planning Advisor



# e-Connect

## My Document

9

Home Personal Insurance Corporate Solutions Careers About Us Quick Links My Account English



My Portfolio My Document My Service Request My Claim Shop @ Great Eastern Notifications Logout

### My Document

Statement listed as per policies

Click icon to view/download statement

Document Type \* Premium Paid Statement Duration \* 2018 Search Clear

Period	Document Name	Policy Number, Plan Name	Actions
2018	Premium Paid Statement	CASH PLUS	

End